## QUESTION 1 <br> Buying tickets for the events

I'd like to book tickets for me and three friends to watch the Paralympic Games.

It's already 5 September 2023, so how do I go about it?

## QUESTION 3

Booking accommodation

To attend the selected events with my family, I plan to book accommodation on a private rentals platform. What should I look out for?

## QUESTION 2 <br> Booking the initial trip

I'm going to order a return journey by train or longdistance bus on the Internet, so I thought I'd use comparison websites. What are your tips?

## QUESTION 4

Transport in
Île-de-France and to competition venues

I'll be attending events at different venues and I don't know much about the Paris region. How can I find out about transport?


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## QUESTION 5

Practical organisation of your stay

To make the most of your stay in the Paris Region during the Olympic Games*, where can you find information on tourism, leisure activities, everyday life, etc.?

* or the Paralympic Games


## QUESTION 7 <br> Online payment

How can I make a secure online payment?

## QUESTION 6

Services ordered online

What should I look out for when ordering services over the Internet?

## QUESTION 8

Preparing for the Olympics* without Internet access

How do you book for the Olympics* if you don't have Internet access?

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## QUESTION 9

## Persons with disabilities

What is planned to ensure access for people with disabilities to events, transport, etc.?

## QUESTION 11

Budget linked to the Olympic Games

As a young worker**, can I take out a loan to finance my participation in the Olympic Games?
** or person with income

## QUESTION 10

Avoiding various scams during your stay

What are the scams to avoid during the Olympic Games*?

* or the Paralympic Games


## QUESTION 12

Points to watch out for in connection with sports

When it comes to sports, which practices are costly or risky?


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## QUESTION 13 <br> Complaint

The furnished rental I've booked doesn't match the description. What are my rights?

## QUESTION 14

Scams

I've noticed debits on my bank account for transactions I didn't carry out. What should I do?


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